London, June 25, 2021 — IDC is pleased to announce the recipients of the European Future of Work Awards 2021:

**Winner of the "Best Hybrid Workspace": Ministry of Justice of the Czech Republic**

The Ministry of Justice of the Czech Republic is using Poly's video communications for virtual court hearings to connect people under judicial custody. Using a hybrid environment can be critical for sensitive cases involving children or vulnerable adults and makes escort staff unnecessary. This solution has been effectively executed, as about half of the virtual hearings in a five-year target were achieved within two months. The government is now considering extending the project.

**Winner of the "Best Human Experience": Warner Music Group**

Warner Music Group rolled out Workday's Digital Learning platform in 2020 to support a modern workforce. Learning sessions were curated and tailored to the needs of individual employees with themes including management and hiring a distributed (remote) workforce. Other resources included wellbeing coaching and leisure-based activities such as piano, yoga, and Pilates lessons, which were widely adopted by the organization, particularly during their "Virtual Wellness Week." Wellbeing is an ongoing strategic priority for the company, and a broad mental health program was launched with several initiatives targeting employee stress management and work-life balance.
Winner of the "Best Augmented Workforce": The Newcastle upon Tyne Hospitals NHS Foundation Trust

The Newcastle upon Tyne Hospitals NHS Foundation Trust has over 18,700 employees and is executing a five-year plan to create a digital culture and enhance employee morale. Targeting "time to care" as a primary goal in its operations, the Trust looked to streamline and automate time-consuming work such as administrative processes and systems maintenance with Automation Anywhere's RPA solution. With it, the Trust is supporting an online HR portal for transactional processes, as well as front end eforms, with bots picking up data quickly and effectively. The staff were upskilled as bot creators during the design of the solution, and over 9,000 hours are reportedly to be saved per annum.

The award winners were announced at an awards ceremony during the European Future of Work Summit, on June 22.

The European Future of Work Awards was highly contested. A few companies didn’t make it to the final but were shortlisted, including the CBI, the Southern Eastern Health & Social Care Trust in Northern Ireland, the
Danish municipality Albertslund Kommune, and Exposure.

"The European Future of Work Awards promote merit in work transformation by recognizing companies with innovative and transformational initiatives across the workplace, workforce, and culture," said Angela Salmeron, European Future of Work lead. "Award winners serve as inspirational leaders for the future of work. They embody the core principles of a digital culture that is purpose driven and human-centered."

For more information about the European Future of Work Awards, please visit our site.

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