

IDC Announces Best Digital Government Initiatives of the 2020 Smart City Asia/Pacific Awards

19 Smart City projects across Asia/Pacific excluding Japan named Best of the Best in the 14 IDC Smart City Functional eService Categories

SINGAPORE, May 29, 2020 –IDC Asia/Pacific announced today the 19 winners for this year’s IDC Smart City Asia/Pacific Awards (SCAPA). top smart city initiatives across Asia/Pacific excluding Japan (APeJ). Now on its 6th year, SCAPA 2020 saw the East Asia region as the biggest winner bagging 10 of the 19 awarded initiatives in total – Taiwan with 4, China and Singapore with 3, South Korea and Australia with 2, and 1 from India, Hong Kong, Malaysia, Indonesia, and New Zealand.

“Further automation of city operations, creating better accessibility to digital ecosystems and tools for residents, and enhanced government services experiences- all dominate the transformation themes of Smart City projects in SCAPA2020. This year, many Asia Pacific Smart City projects focused on agile public policies and initiatives for social inclusivity, intuitive and innovative city services, sustainable critical infrastructure revolutions and global engagements,” says [Gerald Wang](#), Head of Public Sector at IDC Asia/Pacific.

The current global Covid-19 pandemic has further strengthened cities’ resolve to create cutting edge ‘live, learn, work and play’ digital ecosystems. “With the direct impact of COVID-19 halting day-to-day activities to the bare essential services, the race to digital for socioeconomic resiliency and survivability is much more exigent than ever before. City governments would do well to accelerate their digitalization plans and learn swiftly from the investments and innovative projects of our SCAPA 2020 winners,” ends Wang.

These are the Asia/Pacific winners of the 2020 IDC Smart City Asia/Pacific Awards, and the outstanding smart city initiatives that distinguished them:

- Haikou City Brain by Haikou, Hainan (China) named Top Smart City Project for Administration.
- New Taipei City's Smart Community App 2.0 by New Taipei City (Taiwan), and Perth Smart Cities Collaboration by Perth, Western Australia (Australia) named as Top Smart City Project for Civic Engagement.
- Desa Digital / Digital Village by West Java Government (Indonesia) named as Top Smart City Project for Digital Equity and Accessibility.
- Intelligent Tourism through Digital Currencies and Blockchain Technologies by Malacca (Malaysia) named as Top Smart City Project for Economic Development, Tourism, Arts, Libraries, Culture, and Open Spaces.
- Omni Smart Education in Taipei by Taipei (Taiwan), and Wenchang Smart Education Initiative by Wenchang, Hainan Province (China) named as Top Smart City Project for Education.
- Participatory Care and Telemedicine by Kaohsiung City, Pingtung County and Penghu County (Taiwan) named as Top Smart City Project for Public Health and Social Services.
- EQRNet – Earthquake Response Management by Christchurch (New Zealand) named as Top Smart City Project for Public Safety – Disaster Response / Emergency Management.
- Crime-Free City Service Platform by Sejong Metropolitan Autonomous City (South Korea) named as Top Smart City Project for Public Safety – Smart Policing.
- Smart Lighting for Public Housing Estates by Singapore named as Top Smart City Project for Smart Building / Smart Tech Parks.
- Tainan Smart Flood Prevention Network Construction Plan by Tainan (Taiwan), and Underground Antenna and Excavation Sensing Device by Korea District Heating Corp (South

Korea) named as Top Smart City Project for Smart Water.

- Energy Data for Smart Decision Making by New South Wales (Australia), and Smart Poles for a Sustainable & Scalable Smart City by New Delhi (India) named as Top Smart City Project for Sustainable Infrastructure.
- On-Demand Autonomous Buses by Sentosa (Singapore) named as Top Smart City Project for Transportation – Connected & Autonomous Vehicles, Public Transit, Ride-Hailing / Ride-Sharing.
- Minor Accident Remote Handling System by Shenzhen (China) named as Top Smart City Project for Transportation – Transportation Infrastructure.
- Development of a Common Spatial Data Infrastructure by Hong Kong, and Smart Unmanned Aerial Vehicle Enhanced or SUAWE by Singapore named as Top Smart City Project for Urban Planning and Land Use.

All winners were decided based on IDC analysts' benchmarking, public voting, and judging from an International Advisory Council. For queries about the methodology used for the Smart Development Index, contact Gerald Wang at gwang@idc.com. For media inquiries, contact Tessa Rago trago@idc.com or Alvin Afuang aafuang@idc.com.

IDC Government Insights Asia/Pacific announced the 19 winners at a virtual event earlier today, and lead analyst Gerald Wang provided an update on the impact of the COVID-19 pandemic to Asia/Pacific public sectors and providing essential guidance on IT priorities to respond and recover during these uncertain times. To

view this event OnDemand, please click [HERE](#).

For more information about this year's winners and the IDC Smart City Asia Pacific Awards, visit www.idc.com/ap/smartcities. IDC Government Insights advises Governments on how to leverage technology to realign government services with the needs and expectations of citizens, to enhance service delivery, drive new revenue streams, and spur economic development.

To learn more about IDC's Smart City research and advisory capabilities, please visit [IDC Government Insights: Worldwide Smart Cities and Communities Strategies](#). IDC Government Insights has recently published its webinar series Responding to COVID-19 – What is Working and What Isn't: [Smart Cities and Government | Education | Healthcare](#). To know more about IDC Asia/Pacific's latest data on COVID-19, click [here](#).

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